

**WELFARE SERVICES
DEPARTMENT**

158 TH ANNUAL TOWN MEETING REPORT

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

**AUREA PICASSO
DIRECTOR**

APRIL 8, 2008

**Welfare Services
Mission Statement**

*To improve the welfare of needy residents;
To serve them promptly with dignity and fairness.*

Welfare Services Staff



**Mike Kelly,
Supervisor**



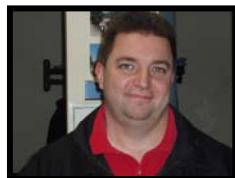
**Aurea Picasso,
Director of Welfare Services**



**Linda Richmond
Caseworker I**



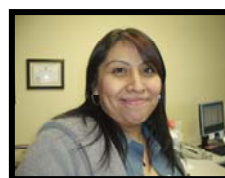
**Sheila Gillis
Admin. Coordinator**



Peter Kiriluk



Frank Penczek



Delia Almanza

Part Time Food Pantry Coordinators



**Norma Smith
2007 Volunteer of the Year**

“Thank You, Norma, for the time and energy you have given to the Food Pantry!”

Welfare Services Statistics

	2000	2001	2002	2003	2004	2005	2006	2007
Emergency Assistance	18	16	44	52	138	246	210	97
General Assistance	35	38	60	18	30	43	34	52
	2000	2001	2002	2003	2004	2005	2006	2007
Incoming calls	5001	5100		6880	8353	11720	16750	17625
Answered calls					6128	8220	11250	11525
Messages					2225	3500	5500	6100
	2000	2001	2002	2003	2004	2005	2006	2007
Liheap	255	294	369	462	848	1030	1049	1088
Regular (LIHEAP)				417	786	880	887	452
Emergency Assistance (LIHEAP)				45	62	150	162	32
Reach Program								30
Weatherization								52
	2000	2001	2002	2003	2004	2005	2006	2007
Kid Care/All kids				82	90	142	173	80
Access to Care	432	68	49	75	118	96	192	170
	2000	2001	2002	2003	2004	2005	2006	2007
Food Pantry Yearly	720	800	1000	5940	4800	9420	14400	17160
Average monthly per family					400	785	1200	1430
Average service units x4					19200	37680	57600	68640
	2000	2001	2002	2003	2004	2005	2006	2007
Salvation Army	24	36	11	33	111	320	469	480
Residential Fires				3	7	5	5	6
	2000	2001	2002	2003	2004	2005	2006	2007
Donations				10000	15000	100000	120000	150000
Pickups					1800	5000	8000	9200
	2000	2001	2002	2003	2004	2005	2006	2007
Families adopted				350	480	550	600	610
Toys available				2600	3200	3800	3500	3800

	2000	2001	2002	2003	2004	2005	2006	2007
Coat drive						501	850	1152
Winter gear sets						200	345	651
	2000	2001	2002	2003	2004	2005	2006	2007
Homelessness						128	192	140
Domestic Violence f/l				0	16	28	62	15
Job Training /Counseling						360	420	481
Legal Aid						45	41	22
LIHEAP (other counties)						38	24	10
Substance Abuse						24	78	35
Community Assistance						185	201	485
Mental Health(other agencies)						33	35	14
	2000	2001	2002	2003	2004	2005	2006	2007
Senior Services						62	48	35
Family counseling/YFS						15	16	3
Tutoring/YFS						22	42	20
Open Gym/YFS						50	66	45
ESL (other agencies)						180	121	53
Immigration(el centro)						105	326	402
Insurance/Medical bills						20	35	85
Car Repairs						2	6	8
Safer Foundation (ex Felon)						15	39	58

After reviewing our stats, and considering the square footage our General Assistance Welfare Services Department actually has, our “numbers” have grown immensely!

We are extremely fortunate to have such generous benefactors! The volunteers, agencies, schools, libraries, troop leaders and residents, etc., who we have become so dependant upon, have never let us down! Whenever we are in need of funds, food, or clothing, they ALWAYS come through, and go far beyond our expectations. For this we are forever grateful.

Sincerely,

Aurea Picasso

Director of Welfare Services